



Radiant Heated Towel Rail Warranty

Our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure & for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality & the failure does not amount to a major failure

In the unlikely event of a heating element failure within 5-Years of purchase or any manufacturing defects, please contact **RADIANT HEATING ON 08 9302 4140** confirming date & place of purchase & providing where possible a copy of the original receipt.

We will then either arrange to repair or supply a replacement item free of charge.

Please note that we do change product specifications from time to time, so in the event that the model being replaced under warranty is no longer available for sale, we will endeavour to offer the most similar model to the one originally purchased. Should this not be acceptable we would then offer a refund on the purchase price paid.

Radiant Heating Pty Ltd.
63 Windsor Rd
Wangara, WA6065
Tel 08 9302 4140

Email sales@heatedtowelrails.net.au Web www.heatedtowelrails.net.au